RMA Request Form

Contact Details

Company Name:

Contact:

Phone:

Email:

VAT ID:

Billing Address

Company Name:

Street:

City:

ZIP Code:

Country:

Shipping Address

Same as Billing Address:

Company Name:

Street:

City:

ZIP Code:

Country:

Product and Error Description

Product / Product No.:

Serial Number * :

Date of Purchase:

Cost estimate: (if the repair is not ordered, 64€ will be charged)

Error Description:

Shipment information

* CAUTION: For the iXm, always specify the serial number of the capsule and recorder and send in both products. For the Intellimix, please provide the serial numbers of the Remote and BaseUnit!

- The customer sends the products to Yellowtec at his own expense
- If import duties are charged, they will be invoiced to the customer (outside EU).
- Import duties may apply on return shipment. These are to be paid by the customer.

Please return to info@yellowtec.com!